



PATENTS

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Baggenstoss et al.)	
)	Art Unit: 2614
Serial No.: 10/733,457)	
)	Examiner: Al Aubaidi, Rasha S
Filing Date: December 11, 2003)	
)	Confirmation No.: 8796
Title: Managing the Rate of Delivering)	
Performance Interventions in a)	Docket No.: 07117.105016
Contact Center)	

PETITION FOR EXTENSION OF TIME UNDER 37 C.F.R. § 1.136

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Petitioner respectfully requests a one-month extension of time within which to file a response to the Official Action dated January 11, 2007, to expire May 11, 2007. Form PTO-2038 is enclosed, authorizing the charge of \$60 to cover the one-month extension of time fee. [Applicant claims small entity status. See 37 CFR 1.27.]

The Commissioner is authorized to charge any additional fees, or to credit any overpayment, to Deposit Account No. 11-0980. A duplicate of this sheet is attached.

Respectfully submitted,

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I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on May 11, 2007.